Mission Community Hospital
Compassionate Healthcare. Quality Healthcare.™
14850 Roscoe Bl Panorama City, CA 91402

California law, the following notice must be provided to you in a hardcopy format

Help Paying my Bill

Eligibility

Mission Community Hospital offers a variety of options available to our patients who are uninsured or underinsured, including discounts, no interest payment plans, and financial assistance or charity care. If you are facing a financial hardship, as a Inpatient here at Mission Community Hospital we do refer patients to RISARC (third party entity) to complete a Medi-cal application while you are in the hospital. You can also explore other government programs that may be of assistance. If you do not qualify for those programs, or if you have a substantial financial liability despite having insurance, you may qualify for our financial assistance and charity care program.

You may qualify for financial assistance based on your family size and income, even if you have health insurance. Financial assistance may not cover all health costs, including services provided by other organizations. Assistance is awarded if you meet the financial assistance guidelines which include if your household income is 400% of less of the Federal Poverty Level.

How to Apply

You can access and application for Financial Assistance (which includes discount payment and charity care program). You can contact the Admitting Director @ (818) 904-3611 or via email at Grandell@mchonline.org. You mail email your application to the Admitting Director or you can mail your completed application to Mission Community Hospital 14850 Roscoe Bl Panorama City, CA 91402 ATTN: Admitting Department.

For additional information you may contact the Admitting Drector at (818) 904-3611 Monday-Friday from 8am to 4:30pm.

Discount Payment and Charity Care Policies

You can contact the Admitting Director via phone (818) 904-3611 Monday Friday from 8am to 4:30pm. And or via email @ Grandell@mchonline.org for our financial assistance policies and related information in your preferred language.

Help Paying Your Bill

There are free consumer advocacy organizations that will help you understand the billing and payment process. You may call the Health Consumer Alliance at (888) 804-3536 or go to healthcounsumer.org for more information.

If you are uninsured, you may be eligible for a government program such as Medi-cal, including the Hospital Presumptive Eligibility program. For information regarding Covered California plans available through the Affordable Care Act, please visit www.coveredca.com or call (800) 300-1506.

Hospital Bill Complaint Program

The Hospital Bill Complaint Program is a state program, which reviews hospital decisions about whether you qualify for help paying your hospital bill. If you believe you were wrongly denied financial assistance, you may file a complaint with the State of California's Hospital Bill Complaint Program.

Go to HospitalBillComplaintProgram.hcai.ca.gov for more information and to file a complaint.

Language Assistance

English	ATTENTION: If you need help in your language, please call the Admitting Department at (310) 904-3131 or email Grandell@mchonline.org. The office is open Monday-Friday from 8am -4:30pm, located at Mission Community Hospital 14850 Roscoe Bl Panorama City, CA 91402. The hospital uses the Stratus Interpretation system for translations and TTD These services are free
Spanish	ATENCIÓN: Si necesita ayuda en su idioma, comuníquese con el Departamento de Admisiones llamando al (310) 904-3131 o enviando un correo electrónico a Grandell@mchonline.org. La oficina está abierta de lunes a viernes, de 8:00 a. m. a 4:30 p. m., y se encuentra en Mission Community Hospital, 14850 Roscoe Blvd., Panorama City, CA 91402. El hospital utiliza el sistema de interpretación Stratus para traducciones y cuenta con servicios TTD (dispositivos de telecomunicación para personas con discapacidad auditiva o del habla). Estos servicios son gratuitos.
Armenian	ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Եթե ձեր լեզվով օգնության կարիք ունեք, խնդրում ենք զանգահարել Ընդունարան (Admitting Department)՝ (310) 904-3131 հեռախոսահամարով կամ գրել Grandell@mchonline.org էլ. հասցեին: Գրասենյակը բաց է երկուշաբթիից ուրբաթ՝ առավոտյան 8:00-ից մինչև 16:30-ը: Այն գտնվում է Mission Community Hospital-ում՝ հետևյալ հասցեով՝ 14850 Roscoe Blvd, Panorama City, CA 91402: Հիվանդանոցը թարգմանչական ծառայությունների համար օգտագործում է «Stratus Interpretation» համակարգը, ինչպես նաև տրամադրում է TTD (հեռախոսային հաղորդակցման սարքեր լսողության կամ խոսքի խնդիրներ ունեցողների համար) ծառայություններ: Այս ծառայություններն անվճար են:
Chinese (Traditional Chinese)	注意：如果您需要語言上的協助，請致電 (310) 904-3131 聯絡入院部（Admitting Department），或發送電子郵件至 Grandell@mchonline.org。辦公時間為週一至週五，上午 8:00 至下午 4:30。辦公地點位於 Mission Community Hospital，地址：14850 Roscoe

	Blvd, Panorama City, CA 91402。本院提供 Stratus 口譯系統及 TTD（聽力/言語障礙者通訊設備）服務，以上服務皆為免費。
Chinese (Simplified Chinese)	注意：如果您需要语言方面的帮助，请致电 (310) 904-3131 联系入院部（Admitting Department），或发送电子邮件至 Grandell@mchonline.org。办公时间为周一至周五，上午 8:00 至下午 4:30。办公地点位于 Mission Community Hospital，地址：14850 Roscoe Blvd, Panorama City, CA 91402。本院提供 Stratus 口译系统及 TTD（听力/言语障碍人士通讯设备）服务，以上服务均为免费。
Vietnamese	LƯU Ý: Nếu quý vị cần hỗ trợ bằng ngôn ngữ của mình, vui lòng gọi cho Phòng Tiếp nhận (Admitting Department) theo số (310) 904-3131 hoặc gửi email đến địa chỉ Grandell@mchonline.org. Văn phòng làm việc từ Thứ Hai đến Thứ Sáu, từ 8 giờ sáng đến 4 giờ 30 chiều, tọa lạc tại Mission Community Hospital, 14850 Roscoe Blvd, Panorama City, CA 91402. Bệnh viện sử dụng hệ thống thông dịch Stratus và dịch vụ TTD (dành cho người khiếm thính/khiếm ngôn). Các dịch vụ này hoàn toàn miễn phí.
Tagalog (Filipino)	PAUNAWA: Kung kailangan ninyo ng tulong sa inyong wika, mangyaring tumawag sa Admitting Department sa (310) 904-3131 o mag-email sa Grandell@mchonline.org. Ang opisina ay bukas mula Lunes hanggang Biyernes, 8:00 n.u. – 4:30 n.h., at matatagpuan sa Mission Community Hospital, 14850 Roscoe Blvd., Panorama City, CA 91402. Gumagamit ang ospital ng Stratus Interpretation system para sa pagsasalin ng wika, pati na rin ng TTD. Ang mga serbisyong ito ay libre.
Korean	안내: 귀하의 언어로 도움이 필요하시면, 입원 부서(Admitting Department)에 전화((310) 904-3131)하시거나 이메일(Grandell@mchonline.org)로 연락해 주십시오. 사무실 운영 시간은 월요일부터 금요일, 오전 8시부터 오후 4시 30분까지이며, 위치는 Mission Community Hospital(주소: 14850 Roscoe Blvd, Panorama City, CA 91402)입니다. 본 병원에서는 통역을 위해 'Stratus Interpretation' 시스템을 사용하며, 청각 장애인을 위한 통신 서비스(TTD)도 제공합니다. 이러한 서비스는 모두 무료입니다.
Russian	ВНИМАНИЕ: Если вам требуется помощь на вашем родном языке, пожалуйста, обратитесь в приемное отделение (Admitting Department) по телефону (310) 904-3131 или по электронной почте Grandell@mchonline.org. Отделение работает с понедельника по пятницу с 8:00 до 16:30 и находится в больнице Mission Community

	Hospital по адресу: 14850 Roscoe Blvd, Panorama City, CA 91402. Для осуществления перевода и общения с людьми, имеющими нарушения слуха или речи (система TTD), больница использует сервис Stratus Interpretation. Данные услуги предоставляются бесплатно.
Japanese	【お知らせ】ご自身の言語でのサポートが必要な場合は、入院受付部門（Admitting Department）までお電話（(310) 904-3131）またはメール（Grandell@mchonline.org）にてご連絡ください。受付時間は月曜日から金曜日の午前8時から午後4時30分までです。所在地は Mission Community Hospital, 14850 Roscoe Blvd., Panorama City, CA 91402 です。当院では、通訳サービス「Stratus Interpretation」および聴覚・言語障害者向け通信システム（TTD）をご利用いただけます。これらのサービスは無料で提供されています。
Arabic	تنبيه: إذا كنت بحاجة إلى مساعدة بلغتك، يرجى الاتصال بقسم القبول (Admitting Department) على الرقم (310) 904-3131 أو عبر البريد الإلكتروني Grandell@mchonline.org. يعمل المكتب من الاثنين إلى الجمعة، من الساعة 8 صباحاً حتى 4:30 مساءً، ويقع في مستشفى "ميشن كوميونيتي" (Mission Community Hospital) على العنوان التالي: 14850 Roscoe Blvd, Panorama City, CA 91402. يوفر المستشفى نظام "ستراتوس" (Stratus) للترجمة الفورية، بالإضافة إلى خدمات الاتصال المخصصة للصم وضعاف السمع (TTD). هذه الخدمات مجانية.
Thai	หากท่านต้องการความช่วยเหลือในภาษาของท่าน โปรดติดต่อแผนกรับผู้ป่วย (Admitting Department) ที่หมายเลข (310) 904-3131 หรือส่งอีเมลไปที่ Grandell@mchonline.org สำนักงานเปิดทำการวันจันทร์ถึงวันศุกร์ เวลา 8.00 น. – 16.30 น. ตั้งอยู่ที่ Mission Community Hospital เลขที่ 14850 Roscoe Blvd, Panorama City, CA 91402 ทั้งนี้ ทางโรงพยาบาลมีบริการระบบแปลภาษา Stratus และบริการสำหรับผู้บกพร่องทางการได้ยินและการพูด (TTD) โดยบริการทั้งหมดนี้ไม่มีค่าใช้จ่าย
Hindu	ध्यान दें: यदि आपको अपनी भाषा में सहायता चाहिए, तो कृपया (310) 904-3131 पर एडमिटिंग डिपार्टमेंट (Admitting Department) को कॉल करें या Grandell@mchonline.org पर ईमेल करें। यह कार्यालय सोमवार से शुक्रवार, सुबह 8 बजे से शाम 4:30 बजे तक खुला रहता है। यह मिशन कम्युनिटी हॉस्पिटल, 14850 रॉस्को बुलेवार्ड, पैनोरमा सिटी, CA 91402 में स्थित है। अस्पताल अनुवाद के लिए 'स्ट्रैटस इंटरप्रिटेशन सिस्टम' (Stratus Interpretation system) और TTD का उपयोग करता है। ये सेवाएँ निःशुल्क हैं।